

Course Name:

Onboarding for Remote Teams

Module #:

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By the end of this module, you will know how to implement the **3-step** Collaborative Communication Process.



The Collaborative Communication Process is designed to help new employees get up to speed quickly with a team-oriented onboarding process.

Module Section Title
(Subtopic):

Collaborative Communication

Slide/Screen Title:

3.1 Module Objective

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Narration/Voiceover: n/a

Navigation Notes:

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Slide Type: Major Point (Text and Image)

Date:

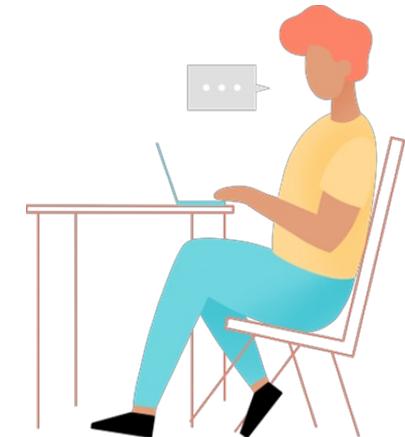
August 5, 2022

Graphics and Slide Text:

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%Learner_name%, you already met Baba. He just finished his first day. As his manager, you want to get him up to speed quickly.



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3.2 Meet Baba

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"I feel overwhelmed. I enjoyed meeting everyone today but I am not sure if I will remember everything they shared with me today." Baba is facing a common onboarding issue- information overload.

How could you help support him in learning about the organization in a more paced manner, %Learner%?

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**(Correct Answer)**

A. I will assign him a buddy in the organization that can give him guidance.

(Incorrect Answer)

B. I will schedule a meeting with him tomorrow to ask if he has any follow-up questions.

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Narration/Voiceover: n/a

Navigation Notes:

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- Two "try again" attempts
- Incorrect answer jumps to slide 3.4

Slide Type: Scenario with two layers

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Great choice, %Learner_name%.

Experts say this type of one-on-one guidance is crucial to succeeding and thriving within a new company, especially with remote workers who don't get the usual face time with managers as office employees.

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(Subtopic):

Collaborative Communication

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3.3 Common Problem
(Correct Feedback Layer)

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While it is always a good idea to ask new employees if they have any questions, Baba is suffering from information overload and might not know what to ask you right now.

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Communication

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3.3 Common Problem
(Incorrect Feedback
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- + ORGANIZE TEAM COMMUNICATION TOOL
- + ASSIGN BUDDY
- + ASSIGN DISCOVERY EXERCISE

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(Subtopic):Collaborative
Communication

Organize Team Communication Tool: Populate and update your team's Slack channel ahead of Baba's start date to ensure all bases are covered. Make sure that Baba understands how your team uses the platform.



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3.4 Collaborative
Communication

Assign Buddy: Assign Baba a buddy and encourage the buddy to interact with him weekly for the first 60 days. The buddy will give him general advice and guidance, facilitate introductions to other co-workers at the company, and organize informal chats.



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Assign Discovery Exercise: Give Baba an exercise within the first two weeks that requires cross-team collaboration. The goal of a discovery exercise is to introduce him to other team members and information at the company.

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Narration/Voiceover: n/a

Slide Type : Tabs interaction with three layers. User clicks to reveal information. Greyed out visited states for each tab.

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3.5 Knowledge Check 1

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- Incorrect answer jumps to slide 3.4

Which of the following is **NOT** an effective communication practice to use during the onboarding process? Drag your answer to the trash can.

Organize team communication tool



Match new hire with a buddy



Assign discovery exercise



Correct Answer:
Schedule performance review



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Narration/Voiceover: n/a

Slide Type: Quizzing: Drag and Drop

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Which one should you do **BEFORE** Baba's first day in order to set him up for success?

- Assign a discovery exercise
- Schedule a 1-on-1 meeting
- **Correct answer: Organize the team communication tool**
- Send an introduction email to the team

[Check my answer](#)Module Section Title
(Subtopic):

Collaborative Communication

(Correct answer feedback): That's right, %Learner_name%! Baba will be able to get up to speed quicker when he can access information easily.

Slide/Screen Title:

3.6 Knowledge Check 2

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- Two “try again” attempts
- Incorrect answer jumps to slide 3.4

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Narration/Voiceover: n/a

Slide Type: Quizzing: Multiple Choice